

# GETTING YOU CONNECTED

# QUICK START GUIDE



## GREAT NEWS!

Internet and TV services are active in your apartment when you move in. Simply follow the instructions below and enjoy!

## SET UP YOUR INTERNET IN FOUR EASY STEPS:

- 1** Launch a web browser using your primary device (laptop, desktop, etc). You will be automatically directed to your property's registration page.
- 2** Follow the on-screen instructions to setup your account and begin browsing with this device.
- 3** Connect an additional device by launching a browser\* from that device. Log in using your account credentials and follow the on-screen instructions.
- 4** Repeat step 3 for each device that you would like to connect to the Internet. We recommend restarting each device after it has been successfully registered.

\* To connect a device without a web browser, like a gaming console, printer, Internet TV, etc, please visit [myelauwit.com](http://myelauwit.com), locate and select your property, then click "My Account".

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## SET UP YOUR TV SERVICE IN FOUR EASY STEPS:

- 1** Make sure your TV is plugged into a power source.
- 2** Plug one end of a coaxial cable into the wall plate in your apartment. Check the connection to ensure it is threaded correctly. Firmly tighten by hand.
- 3** Plug the other end of a coaxial cable into the designated port on the back of your TV. Check the connection and firmly tighten by hand.
- 4** Turn on your TV and run a channel scan. This step will vary based on the make and model of your TV, however it is typically accessible from your TV's menu or setup screen.

\*Please note that your TV must have a QAM-256 tuner to work with the video services provided. To learn more about QAM or for troubleshooting tips, please visit [myelauwit.com](http://myelauwit.com).

## ONLINE RESOURCES:

For answers to many of your Internet and TV service questions, please visit us online.

[myelauwit.com](http://myelauwit.com)

-  Manage your account
-  Add devices
-  View a list of available services
-  Access our support knowledge-base
-  View and print the channel lineup
-  More information about QAM
-  Illustrated setup instructions
-  And more!

## NEED HELP?

Text support to 66749  
Twitter @elauwitsupport  
800-611-9837  
[support@elauwit.com](mailto:support@elauwit.com)  
[support.elauwit.com](http://support.elauwit.com)